

BUDGET BILLING

OHIO



AEP (Equal Payment Plan)

The Equal Payment Plan is available on both the XOOM Energy and utility (AEP) portion of your charges. If you enrolled in an Equal Payment Plan, you would remain on it (after switching to XOOM) for your utility (AEP) charges, but will need to contact XOOM Energy to ensure your Budget Billing Plan includes your XOOM Energy charges.

AES Ohio (Budget Billing)

Budget Billing is available on both the XOOM Energy and utility (DP&L) portion of your charges. If you enrolled in a Budget Billing plan, you would remain on it (after switching to XOOM Energy) for your utility (DP&L) charges, but will need to contact XOOM Energy to ensure your Budget Billing Plan includes your XOOM Energy charges.

Columbia Gas of Ohio (Budget Payment Plan)

The Budget Payment Plan is available on both the XOOM Energy and utility (Columbia Gas of Ohio) portion of your charges. If you enrolled in a Budget Payment Plan, you would remain on it after switching to XOOM Energy. If you are not enrolled in a Budget Payment Plan and would like to be, please contact Columbia Gas of Ohio Customer Care at 800.344.4077.

Dominion Energy (Budget Billing)

Budget Billing is available on both the XOOM Energy and utility (Dominion Energy) portion of your charges. If you enrolled in a Budget Billing plan, you would remain on it after switching to XOOM Energy. If you are not enrolled in Budget Billing and would like to be, please contact Dominion Energy Customer Care at 877.542.2630.

Duke Energy (Budget Billing)

Budget Billing is available on both the XOOM Energy and utility (Duke) portion of your charges. If you enrolled in a Budget Billing plan, you would remain on it after switching to XOOM Energy. If you are not enrolled in Budget Billing and would like to be, please contact Duke Customer Care at 800.543.5599 (Electric) or 800.634.4300 (Gas).

FirstEnergy - Ohio Edison (Budget Billing)

Budget Billing is only available on the utility (FirstEnergy - Ohio Edison) portion of your charges. After you switch to XOOM Energy, you will need to contact FirstEnergy Ohio Edison Customer Care to reenroll on Budget Billing. If you are not enrolled in Budget Billing and would like to be, please contact FirstEnergy - Ohio Edison Customer Care at 800.633.4766.

FirstEnergy – The Illuminating Company (Budget Billing)

Budget Billing is only available on the utility (FirstEnergy – The Illuminating Company) portion of your charges. After you switch to XOOM Energy, you will need to contact FirstEnergy – The Illuminating Company Customer Care to re-enroll on Budget Billing. If you are not enrolled in Budget Billing and would like to be, please contact FirstEnergy - Illuminating Company Customer Care at 800.589.3101.

FirstEnergy - Toledo Edison (Budget Billing)

Budget Billing is only available on the utility (FirstEnergy - Toledo Edison) portion of your charges. After you switch to XOOM Energy, you will need to contact FirstEnergy- Toledo Edison Customer Care to re-enroll on Budget Billing. If you are not enrolled in Budget Billing and would like to be, please contact FirstEnergy - Toledo Edison Customer Care at 800.447.3333.

CenterPoint Energy (Budget Bill)

Budget Bill is available on both the XOOM Energy and utility (CenterPoint Energy) portion of your charges. If you enrolled in a Budget Bill plan, you would remain on it after switching to XOOM Energy. If you are not enrolled in a Budget Bill plan and would like to be, please contact CenterPoint Energy Customer Care at 800.227.1376.